



**Maestro Version
5.3.001 to 5.3.021
Release Summary Notes**



Global Maintenance

Description	Available in Version	Incident #	Global System Option #
Merge / Purge – Smarter Matching When comparing alpha-numeric fields the merge process will now strip out the non-alphanumeric characters before comparing the fields. This allows address, telephone numbers, etc. to be matched even when one of the records has periods, hyphens, spaces, etc. in the column. i.e. 555-555-5555 and 5555555555 will now appear as a possible match.	5.3.003	130692	
Changes to SMS Configuration <ol style="list-style-type: none"> 1) All SMS parameters are now configured in Global Maintenance. 2) Global SMS setup is now property specific, US and International numbers. 3) Property specific setup information from Front Desk Maintenance has been removed. All SMS outbound parameters are setup on the SMS Setup Screen. 	5.3.003	105973	
Separate Member and Owner Statements Reply to E-mail Address Separate Member Statement and Owner Statement Reply Address email fields can now be entered within the Email Setup screen.	5.3.019	139144	
New Tax Type X – for Tax Exempt A new Tax Type of X for exempt has been created. Rates can be set up with taxes of this type, if they are a tax-exempt rate. Using these exempt rates, the amounts can be calculated and reported upon in Front Desk, Credit Report, Tax Exempt Report.	5.3.009	92120	

Front Desk

Description	Available in Version	Incident #	Global System Option #
Group Member Reservation routed to Group Reservation – Updated A correction was made to Group Reservations with Group Post as Y, R, or P to reflect the correct amount of room revenue to the group master immediately after the guest reservation has been checked out.	5.3.002	127334, 124834, 127235	
Travel With – New Relationship Column on Social Group Screen A new column called Relationship has been added to Social Group Setup screen. F5 on the Travel With field to view the list of all reservations linked together as Travel With. The relationship column is a free text column and accepts maximum of 17 characters. For example you can note parents, children, babysitter etc., in this field for each Travel With reservation.	5.3.002	121172	
Folio Template Assignment following Guest Reservation History Set up. When booking a new reservation, using guest history, the folio template will now be assigned based on Guest Reservation History setup configuration. In previous versions, the folio template was assigned only based on the default in Front Desk Global Setup.	5.3.003	115799	
Folio Header Entry View Credit Card When multiple Credit Card numbers are noted on reservations, the Folio Header and Entry screen will display the credit card type that is identified as 'Settle By' in the credit card entry screen.	5.3.003	129666	

<p>Batch Check out Group Member Departures with Zero Balance The Checkout Group Member Departures feature will now check-out the guest reservations with a zero balance regardless of the Settlement method on file.</p>	5..005	131968	
<p>Rapid Activities Booking Screen -Added Supplier Name Added a new Supplier Name column in the Rapid Activities Booking screen.</p>	5.3.005	131753	
<p>Enhanced User Defined Fields for Client Profile, Group Res & Guest Res – New Categories & Types User fields have been enhanced to allow users to create categories of information to collect. Then within the categories, users can create detailed entry fields. For example a category can be created for Housekeeping and then within that category fields can be created to record guest preferences for pillows, bed linens, cleaning time, or magazines. These fields are completely customizable by the Property. Detailed reporting on the user fields is available in Analytics Marketing View.</p>	5.3.008	121169	
<p>After Posted Tax Exemption Feature Added the ability to Exempt a tax after posting. Available from Window menu on the folio detail screen, Posted Tax Exemption. Enter the Tax Code to be exempt. The Exemption Reason field is a free text entry field to record the reason for exemption and this will print on the exemption report. This feature reverses all postings for the entered tax code, and moves the amounts to the exemptions table.</p>	5.3.009	92120	
<p>Modifying Reservations with Confirmed 3rd Party Activities Guest reservations can now be modified without cancelling confirmed third party activities.</p>	5.3.009	131227	
<p>A/R Settlement Method of Folios in Group Master A correction was made for Group Reservations to correctly handle multiple folios being settled to different A/R Accounts when Global System Option 573 – Keep AR after charge routing is setup with 'Y'.</p>	5.3.012	104965	42 & 573
<p>Room Swap - Do Not Move Room/Type Reservations Restricted Room Move / Swap feature does not apply for reservations marked with Do not move room & Do not move room type,</p>	5.3.016	70689	
<p>Group Block Inventory, Page Up/Down, End and Home Key corrected. After releasing a room block specific keystrokes within Group Block screen re-blocked the released room type. This has been corrected.</p>	5.3.017	134341	
<p>Reservation Activity Log - Sharer Reservations Room Assignment When a room is assigned and or changed on a sharer reservation, the activity log for the Sharer will note these activities.</p>	5.3.020	102948	



Front Desk & Guest Services Reporting

Description	Available in Version	Incident #	Global System Option #
Guest Folio Report Printing – Speed Improvements Improved the speed printing of the Guest Folios Report when configured as part of Contingency Reports.	5.3.020	82835	
Shift Report (CSV)– Calculation of Totals Ensured that the Totals are correct for each sort option of either clerk or posting code. Also ensured that all the section headers are printed with correct numbers.	5.3.020	104736	
Posting Audit Report – Calculation of Total Ensured that the Total for each clerk/date is accurate when sorting by clerk/date. A Grand Total Section has also been added.	5.3.021	140259	
New Tax Exemption Report (CSV) A new Tax Exemption Report is available in Front Desk > Reports > Credit Report > Tax Exemption Report. The report can be run based on stay date range and will report exemptions for Clients and Folios. Listing entered Exemption Reasons, with Sort order options by Date, Reference Number, Tax Posting code and X (exempt) Record Type. This report can be run to CSV	5.3.009	92120	
Arrivals Manifest Report – Revision to print separate page option. The print criteria option of printing each guest on a separate page has been moved to be after the arrival/departure date fields. This allows for faster key through of all other options which auto defaults to “Y” yes. Please contact support to have Crystal report updated.	5.3		
NEW Crystal Report – Forecasted Revenue by Guarantee Type This report provides Total Revenue by Guarantee Type for future dates. Please contact support to have the report installed.	5.3		
Group Arrivals Report (crystal)– Revisions to include Text The crystal Group Arrivals report now includes the print options to include the Group Reservation About Text Y/N yes or no, and the Group Reservation Billing Text Y/N yes or no. Please contact Support to have the new version of the Crystal Report installed.	5.3		

Yield Management

Description	Available in Version	Incident #	Global System Option #
Min LOS Yield Global System Option When Global system option #20 is set to “Y” – The Min LOS Yield will look only at the arrival date to see if Min LOS is met. When the System Option is set to “N” – the Min LOS will look at the entire stay. i.e. A Reservation looking for 2nights, the second night of stay has a 2 nt min yield. As the reservation is only for two nights, the yield will return a closed message as 2 nd night of stay requires 2 night min.	5.3.005	132070	20



Timeshare/Condo Management

Description	Available in Version	Incident #	Global System Option #
Process Past Commissions The Process Past Commissions missed postings under certain conditions based on posting date. This issue has been resolved.	5.3.003	129655	
Process Past Commissions – Non-Room Revenue The process past commissions was not taking all revenue into consideration when posting the Management percentage and Refurbish percentage. This issue has been resolved.	5.3.012	135676	
Owner Statement to Show Opening Balance The Owner Statement did not show the opening balance accurately. This issue has been resolved.	5.3.012	135714	
Assigning a Unit to Owner Profile Ensured that a unit can be assigned to an Owner profile without the Interval Code field being required and displaying in Red.	5.3.014	131936	
Reservation Service Charge Fees Screen – Lookup Option Added Added the F8 Lookup function to the Rate Type and Length of Stay Flag fields within Reservation Service Charge Fees screen.	5.3.014	136148	
Bulk Owner Posting – Handling More than 10 Transactions Users were not able to post more than 10 transactions using the Bulk Posting feature in the previous version. This issue has been resolved.	5.3.016	119530	
Bulk Owner Posting – Screen Handling Bulk Owner Postings screen handling is now fixed. This works the same way as the Fast Folio Posting in Front Desk.	5.3.020	137380	
Owner Unit Reservation Report – Lookup Option Added Added the F8 Lookup function to the date fields on Owner Unit Reservation report selection screen.	5.3.020	138401	
Timeshare Type Maintenance - Interval Code Display Interval codes assigned or updated now properly display in the Timeshare Type Maintenance screen.	5.3.020	138402	
Charge Privilege Maintenance Screen – Look Up Option Added Added the F8 Lookup function in the Owner Type and Charge Privileged fields within Owner Type Charging Privileged Maintenance screen.	5.3.020	138403	

Work Order Management

Description	Available in Version	Incident #	Global System Option #
Re-Opening a Work Order Users can now Re-Open a Work Order and reverse the charges. This will now allow reposting of the charge.	5.3.003	130967	
Updating Actual Cost & Billed Amount – Work Order Entry Screen Actual Cost and Billed Amount were not updated when chargeable amounts/services were added or removed from the Work Order. This issue has been corrected.	5.3.012	135044	
Posting of Negative Charges Work Orders now allow posting of negative charges.	5.3.012	135652	

Closing Work Orders with Chargeable Amount A new authorized function {WO/CL\$} was created to restrict the ability to close Work Orders with chargeable amounts. If this authorized function is not assigned to any clerk or clerk group, then all are allowed to close Work Orders with chargeable amounts. If this function is assigned to one or more clerks or clerk groups, only those who have the authorization may close these Work Orders.	5.3.012	135667	
New Text Box Option – Text for Owner A new text box called ‘Text for Owner’ has been added within the Work Order Request Information screen. The new “Owner Text” can be viewed by the Owner online via ResWave. The previous text box has been renamed to ‘Problem Text’.	5.3.020	140321	
Work Order Batch Print – Property Specific The Work Order Batch printing is now property specific. New form markers are also available to print the property name and address.	5.3.021	140466	

Analytics

Description	Available in Version	Incident #	Global System Option #
Cancel and No-Show Revenue available on Marketing View Room revenue for cancelled and no-showed reservations is now included in the Marketing View. A Guest History Recreate in Maestro must be run in order to display the revenue in the Analytics View.	5.3.017	138199	

Accounts Receivable

Description	Available in Version	Incident #	Global System Option #
Receipt Creation with Manual entry Credit Cards When creating receipts in AR, it now allows for manual entry of credit card numbers.	5.3.005	131917	

Spa Services

Description	Available in Version	Incident #	Global System Option #
Spa Charge Settlement Screen – Screen Handling Users can now F5/Drilldown in the Spa Settlement screen to view the charges posted after a payment has been made. Additionally, once the Tender Method has been selected, the cursor is now automatically placed in the Amount Tendered Field.	5.3.003	129612	
Full Day Services & Full Day Providers Screens avail in Front Desk Full Day Services by Day and Full Day Providers by Day screens have been added as configurable screens to display from a Front Desk Room Reservation.	5.3.003	130141	
Guest Name to Populate As Participant Name	5.3.003	130157	

When a booking is started from Multiple Day Services screen that is associated with a Front Desk reservation, a new dialogue box appears asking the user whether to populate the guest name as the participant name.			
Recurring Spa Booking – New Rapid Function Feature A new function to allow booking of Recurring Spa Bookings at the time of original booking is now available. This feature provides the option to book a series of treatments for a single day and to repeat, daily, weekly, monthly, based on entered parameters. Such as number of occurrences to book, day of week and start date and end date.	5.3.004	121174	
Recurring Bookings – Guest Reservation # Display The guest reservation number is now associated with any bookings that are created using the 'Recurring' feature, when the new bookings are for dates within the guest reservation stay.	5.3.013	135150	
Gratuity Calculation - New Spa System Option Added 'Gratuity Calculation' as a Spa System Option to indicate whether the gratuity is to be calculated based on Standard Fee or Charge Fee. In Spa maintenance, under System options, Gratuity Calculation "C" = charge fee, "S" = Standard fee.	5.3.004	123593 &134725	
Creating a Booking From A Guest Reservation In previous versions, if a user attempted to Create a new Spa Booking from within a Guest Reservation via the F6 Create Option, using either the Services By Day or the Providers Booking screen, Maestro was forcing the Service Type and Service field to be filled in before allowing the user to create the booking. This has been corrected.	5.3.004	131234	
Guest Spa/Facility Space Chart – New A new single screen Guest Spa/Facility Space Chart located under the Booking Menu. This new screen shows all guests (Day guests, and Hotel Guests both) Spa and Facilities bookings. If Hotel Guest, room number, and reservation information are accessible via F5 from this screen. If Day Guest, all spa and or facilities bookings are accessible via F5 drill down. Bookings can be modified, canceled or reserved from this screen.	5.3.005	121173	
Auto Block - 2nd or Multiple Stations – New Feature A new feature for multi station treatment rooms to auto block the 2 nd station when the first is reserved. In Spa Maintenance, a flag has been added to the Service Rooms Schedule. Indicated with a "Y" in the "AB" column for those rooms which are multi-station and you which to use the Auto block feature.	5.3.006	123598	
Participant name can be different from attached member name. Participant Name and Member Name can now be different on a spa booking.	5.3.008	131871	
Verbiage Change to Reports The field previously titled 'Audit Details' has been changed to 'Include Amt/Folio' on the Alternate Inventory Report, Facilities Report, Shuttle Report and Service Report. This controls showing the charge fee on the report.	5.3.008	132712	
Folio to Print Participant Name within a Service Group Booking When printing the Spa folio for a Service Group in previous versions, the payer name was printed. This behavior has been changed to print the actual participant's name.	5.3.012	102002	
Calculating Service Charge on Over Keyed Charge Fee	5.3.016	136338	



The Service Charge now calculates correctly when the Charge Amount has been over keyed and the Service Fee is configured to calculate based on the Charge Fee.			
Spa Dashboard – New Access to Spa Screens Additional spa availability screens have been added to the spa dashboard from the window pull down menu; Services By Day, Providers Booking, Full Day Services by Day, Full Day Providers Booking, Service Providers Schedule, Spa Bookings – Batch Processes, Service Availability, Multiple Days Services, Service Rates Chart, Service Rapid Search and Retail POS.	5.3.017	120280	
Additional Names – Client Code Display When booking a spa booking from an integrated FD Booking with Additional Name, the Client Code for an Additional Guest Name will now display (Name & Email).	5.3.017	137594	
Spa Charges – Folio Handling Spa Folios now remain within the spa module and will no longer be posted to an AR folio. A new screen, Spa & Activities Folios, has also been added to the 'Inquiry' menu to review folios. This allows users to easily search for and review folios for bookings as needed.	5.3.020	137932	
Block Service Room - Keystroke Issue A keystroke issue that created a new sequence line within the Block Service Room screen has been resolved.	5.3.020	139646	
New Markers for Insurance Receipt New markers to print the billing client name and folio number on the insurance receipt are now available. The markers are <billing_client_name> and <folio_number>.	5.3.021	138808	

Membership

Description	Available in Version	Incident #	Global System Option #
Member Look Up and Statement Display - Silverware When looking up secondary member name in Silverware POS and billing to primary member, the secondary member name will appear on the Silverware chit. The member statement can also group details by secondary members allowing each secondary member to have their own section on the member statement.	5.3.003	126297	
Emailing Member Statements – Cover Letter When emailing Member Statements, HTML cover emails are now generated with the PDF Statements.	5.3.003	130807	
Membership – Searching By Last Name An incorrect message dialogue box was removed when searching for a Member by last name.	5.3.003	130937	
Membership - F&B Consumed Amount The F&B Consumed Amount was reported incorrectly. This issue has now been resolved and the correct F&B Consumed Amount is now reported for all members.	5.3.005	131514	
Secondary Member Profile Creation When Global System Option 567 is set to a Y, Secondary Members will now have a Profile & Folio created and associated with the Member.	5.3.005	132033	567
Member Text Entry	5.3.006	132481	



Member Text Entry screen now shows correct Active / Inactive Status based on Member.			
Membership Reporting – New Option for Secondary Members Membership Reports now contain an option to Include or Exclude Secondary Member Accounts. When Secondary Members are included, the Primary Member account (client) code, will display on the detail line for all Secondary Member reporting.	5.3.006	132500	
Expiring Member Report The Expiring Member Report has a report print option to also display secondary members and correctly displays based on the Sort Order Selected. Additionally, a new onscreen sort option has been added to Exclude Inactive Accounts.	5.3.006	132543	
Retail POS with Member Name – Gift Card Redemption A Gift Card can now successfully be used to settle a Retail POS charge when a Member Name has been associated with the New Sale.	5.3.006	132516	
Member Look Up Screen – Primary / Secondary Member Display The Member Look Up Screen now contains a new column showing whether each Member is a Primary or Secondary Member.	5.3.007	132046	
Member Receipt Distribution – Secondary Members Secondary member accounts are not available for Manual Receipt distribution as processing the primary account includes all folios from secondary member accounts, within the Receipt Distribution screen. Secondary member accounts are also included in the automatic receipt distribution process.	5.3.007	132634	
Secondary Members – Credit Limit Secondary Members can have their own credit limit assigned to their profile. If secondary member has an assigned credit limit, that limit will be compared to the folios belonging to the secondary member. The credit check will also include a check on the Primary Member before they can proceed. Thus a secondary member can fail their own credit limit or they can fail due to the Primary Member's credit Limit. Primary Members credit limit evaluation will be the sum of all folios for both the Primary Member, and all associated Secondary members.	5.3.007	132701	
Member Statements with secondary members The Member Statement for Primary members will include the secondary member's total. Secondary members are not provided with a separate statement.	5.3.008	132392	
New Fields to Member Profile – Secondary Member Secondary Member screen. Accessible from Member Profile > Window drop down menu. The secondary member screen has entry fields for relationship, gender & date of birth. An F8 look up can be done on the Client code, so as to attach an already existing client profile as a secondary member.	5.3.008	132547	
Member Minimums with Secondary members Minimum for F&B consumed and outstanding will only be calculated and displayed for primary member accounts. The amounts displayed for primary members will take into account any amounts spent by the secondary members.	5.3.008	132754	
Primary & Secondary Member Discounts Discount assigned to Primary member will apply to all secondary members associated to Primary. Unless Secondary member has an individual (or different) discount code assigned.	5.3.008	132755	

<p>Speed Improvement to Current Balance Calculation Improvements have been made to the speed in which Member Profile Current Balance is calculated.</p>	5.3.008	132817	
<p>Current balance Folio Display for Primary Member with Secondary members Drilling down (F5) on Current Balance will display only folios for Primary Member. Drilling down on 'Including Sub Accounts' will display all folios belonging to the Primary and Secondary Members.</p>	5.3.009	132914	
<p>Multiple Statement Types for a Member – New Feature. Members can now have up to 3 different and separate Statements. For example, one for just dues, and a second for just incidentals. Configuration and crystal statements are required for this feature. Please contact Maestro Support for details and implementation assistance.</p>	5.3.010	134775	574,575, 576,577, 579
<p>Multiple Templates for E-Statements Multiple templates and cover letters can now be setup for E-Statements. Users have the option to select which template to use at the time of sending the E-Statements. Please contact support for configuration and HTML set up requirements.</p>	5.3.014	136277	
<p>Changes to Member E-Statement The following changes were made to the Member E-Statement: <ol style="list-style-type: none"> 1) Added the ability to print Folio Detail Text (optional) 2) The ability to suppress Address, closing balance, opening balance and dates sections. 3) The ability to print full Silverware POS Chits as separate pages. 4) Added the option to include a footer section Please contact support to implement any of the above options on Member Statements.</p>	5.3.015	136279	
<p>Printing of Receipts on Member Statement Global System Option 582 will control which folio type a receipt folio summary should be printed.</p>	5.3.012	135408	582
<p>Changing Folio Description Member folio description can now be changed after the initial creation.</p>	5.3.013	135792	
<p>Changes to Member Receipt Application Selection Screen The following fields have been added to the Member Receipt Application Screen: Outstanding as of Date – this field will default to current date. A past date can be entered in this field and outstanding balances as of entered date will only be shown. Pay Yes or No – A Y / N indicator column has been added beside the outstanding column to indicate which folios are to be paid. Payment – A new column labeled Payment where user can indicate dollar amount to be applied to chosen folio. Folio type – to indicate folio type when using multiple folio types. For example Dues and Incidentals.</p>	5.3.017	138045	
<p>Member Balance Summary Report (CSV) – New A new report, run from the Reports Menu, called Member Balance Summary Report has been created which summarized Member Balances. Report can be run for a specific Member, or Member Type. Statement date assumes a full month time period from entered date. This report allows the user to enter future dates in the Payment Date field, so as to be able to audit any payments that may have been applied to the member account, after the statement end period.</p>	5.3.020	138995	

Facilities Management

Description	Available in Version	Incident #	Global System Option #
Facility Booking - Member Discounts Member Discounts can now be applied to Facility Bookings.	5.3.002	123607	
Facility Booking entry screen – F8 look up on Guest Type and Time A F8 Lookup is now available in the Time Field and on the Guest Type Field within the Facility Booking Entry screen.	5.3.003	129693	
Facility Booking – Member Discounts and additional discounts Multiple discounts can now be combined with assigned member discounts when booking a Facility. Assigned Member discount will apply, and a second discount can also be applied within the booking discount field.	5.3.003	129880	
Facility Booking – NEW Gratuity Function Gratuities as dollars or percentages can now be added to Facility Bookings.	5.3.005	120621	
Changes to Facility Report Added Instructor as a report selection criteria option and Instructor Name on the Facility report.	5.3.005	131933	
Allow Facility Booking with Member account attached and Different Participant name. A different participant name can now be assigned to a Facility booking with a Member Account attached to the booking. Any assigned member discounts however will not apply. Charges for the facility booking can be applied to the Member Account for the guest of the member.	5.3.008	131871	
Facilities Menu – New Screen Added a new Two Week Schedule View under the Facilities Menu drop down.	5.3.017	120280	

Retail Point of Sale

Description	Available in Version	Incident #	Global System Option #
Increased Field Size in Inventory screens for quantity field. The Physical Inventory, Re-Order and Inventory entry screens, the Quantity field type has been changed to accommodate up to 6 digits.	5.3.003	58883	
Receipt not to display Quantity with decimal A marker has been created to control the purchased Quantity to print with or without the decimal. i.e. 5 or 5.00. The marker <pos_quantity_f> will no longer print decimals when used with attribute 'td' - <pos_quantity_f.td>. Please contact Support for assistance to configure receipt.	5.3.008	132971	
Receipt – New Markers for Guest and Member Name Created new markers to print the member name and guest name on the RPOS receipt. Please contact Support for assistance to configure	5.3.021	137457	



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Sales & Catering

Description	Available in Version	Incident #	Global System Option #
Sub Source of Business – New Field on Booking Screen Sub Source of Business has been added to the Booking Screen. Sub Source of Business can be configured in S&C Maintenance, under Codes II, Source of Business, via Window drop down. The Source of Business cross reference table can be configured to automatically have S&C bookings Source and Sub Source default to FD Group Reservation. This can be found in S&C Maintenance under the Translate menu option.	5.3.002	127657	
Room Night Minimum and F&B Minimum fields New fields have been added to the Booking screen to note Room Night minimums and total F&B minimums. These fields are for notation purposes only, but can be pulled into the S&C Contract.	5.3.002	127657	
Expected Numbers – New Field with Sub Events Added a new field to show Expected Numbers at the Sub Event level. Changing the expected numbers on the main Booking screen will provide a pop up allowing user to automatically update Sub Events and Menu items with matching expected numbers.	5.3.002	127662	
Handling Tax Exemption Ensured that booking level tax exemptions are applied correctly to Front Desk group folios when Folio per Event on a booking is set to G.	5.3.003	129716	
Default billing client assigned to Client Profile with new bookings When assigning a client profile (or corporate profile) to a new booking, Maestro now checks to whether a billing client is attached to the profile. If one is associated, the profile billing client is now defaulted as the Bill To for the Booking.	5.3.003	129719	
Booking Summary Totals - Non Room Revenue Calculations Non-room revenue is now factored in overall S&C booking in the Summary Totals screen. Non-room revenue (FD Group Res other charges) will be reported under Package Revenue. This screen can be found from within the Booking, under the Audit Menu, Summary Totals	5.3.004	113389	
Consolidated Pro-Forma Invoice Added details to allow for the display of the Rate Type Name, Rate Category, Rate Description and Quantity fields on the Pro Forma Invoice.	5.3.004	113641	
Allow Conference Service Manager to Delete Traces Global System Option 570 has been created allowing the Conference Services Manager to delete booking traces.	5.3.008	113380	570
Alternative Status Bookings – Allow Advance Deposit Posting Advance deposits can now be posted on Bookings with an Alternate status. Alternate Status is configured in S&C Maintenance> CASE Global Setup > Window > Alternate Status. The Alternate Status must be configured as having the Next Status as Confirmed. Also Global System Option # 572 must be set to Y	5.3.009	112706	572
Sub Event Screen - Screen Navigation Corrected the screen navigation within Sub Event screen. Also	5.3.012	135414	



ensured that the Expected Adults and Expected Children fields are populated with the same values as the Booking screen.			
Display Messages within More Messages Screen Messages that are marked as Keep After Send are now displayed within the More Messages screen.	5.3.020	124399	

Sales & Catering Reporting

Description	Available in Version	Incident #	Global System Option #
Word Merge Documents – Dynamic Package Rates Maestro was being closed when attempting to run a MS Word Merge Contract when Dynamic Package Rates are being used for the Group. This has now been corrected.	5.3.003	126979	

ResWave

Description	Available in Version	Incident #	Global System Option #
Source and Sub Source of Business for CM Bookings Added 'CM Source' & 'CM Sub Source' to ResWave setup screen for the use of ResWave Spa and Facility bookings.	5.3.013	135819	
Default Guest Type for Facility Booking Property can setup a default guest type for standalone Facility booking and another default guest type for Facility bookings associated with the guest reservation.	5.3.014	134847	
Allow Posting Advance Deposit to a Folio with AR as Settlement – When advance deposit is take on a group reservation with a settlement method of AR. Post the advance deposit to folio regardless of settle to value. Only do not post if the posting code itself is restricted.	5.2.020	140170	

Interfaces

Description	Available in Version	Incident #	Global System Option #
iPad Check In Interface – User Names Mapping A new table has been created in the Kiosk/iPad interface setup in FD Maintenance, to allow cross referencing of an iPad user name with a Maestro Clerk Code.	5.3.003	131026	
Avrio POS - Allow Posting when query performed by Client code The Avrio POS interface can now post a Member account after a client code inquiry has been performed.	5.3.008	133250	
Avrio POS Interface - Member Credit Limit The Avrio Silverware POS interface now adheres to the member credit limit setup, instead of looking at the charging privilege.	5.3.015	132509	



GEM Survey – New Feature - Reminder Emails for Incomplete Surveys A new feature that will send reminder emails to those guests who have not responded to the initial survey request. This can be configured in the GEM Interface set up in Front Desk Maintenance. Please contact Support to assist with configuration.	5.3.015	53182	
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Maestro Direct eLearning

Description The eLearning Website offers new and updated learning materials such as Quick Reference Guides, New Tutorials, and other Educational tools which are divided into courses relating to each module.	Available in Version	Incident #	Global System Option #
Updated QRG (Quick Reference Guide) for Social Groups / Travel With -	5.3.018		
Updated QRG for Housekeeping with Chargeable Services	5.3.021		

Rate Management

~No changes in Maestro Versions 5.3.001 to 5.3.021~

Housekeeping & Offmarket Room Management

~No changes in Maestro Versions 5.3.001 to 5.3.021~

Front Office Management Reporting

~No changes in Maestro Versions 5.3.001 to 5.3.021~

Gift Card Management

~No changes in Maestro Versions 5.3.001 to 5.3.021~

Loyalty Program Management

~No changes in Maestro Versions 5.3.001 to 5.3.021~

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